

Application(s): EpicCare Ambulatory
Issue Date: March 30, 2020

Audience: Department or users

Facility: ALL
Epic Version: Nov 2019

Telehealth Smartphrase – During COVID-19 Pandemic

Three smartphrases have been created and are available for use to assist with telehealth documentation during the COVID-19 pandemic. These smartphrases include information required for billing purposes. Please do not adjust the body of the smartphrase template.

.THCONSENTCOVIDAMB – use for ambulatory telehealth encounters

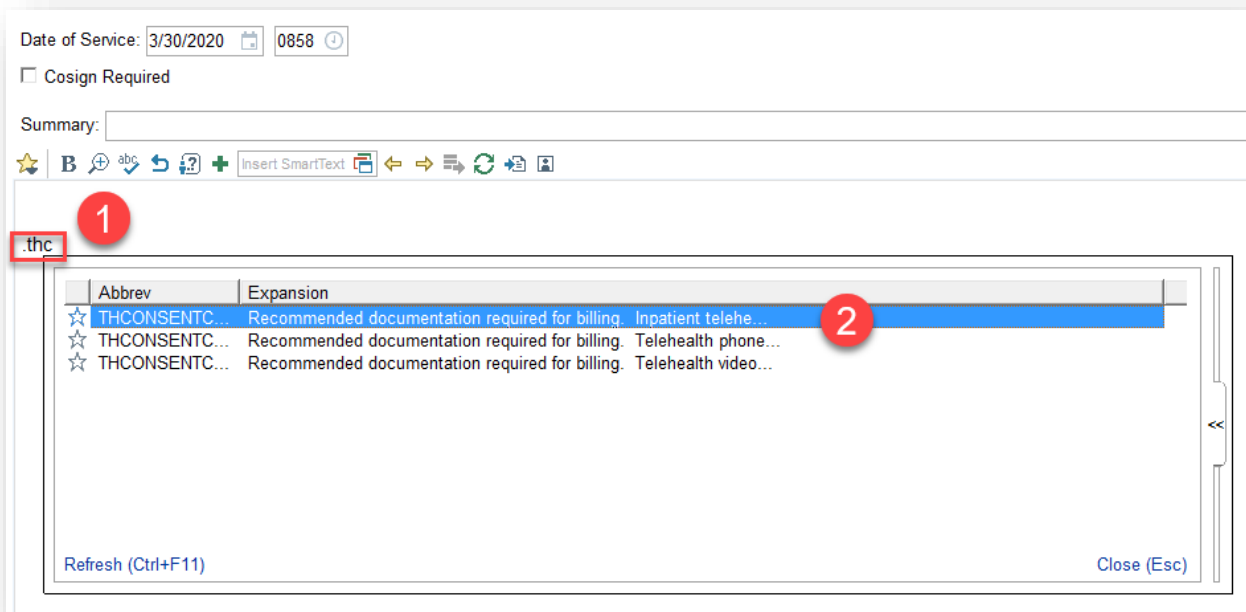
.THCONSENTCOVIDINPATIENT – use for inpatient telehealth encounters

.THCONSENTCOVIDPHONE – use for telephonic encounters



TRY IT OUT

1. Within an encounter note, type smartphrase to bring up the related text



Date of Service: 3/30/2020 0858
 Cosign Required
Summary:
Insert SmartText

Abbrev	Expansion
☆ THCONSENTC...	Recommended documentation required for billing. Inpatient telehe...
☆ THCONSENTC...	Recommended documentation required for billing. Telehealth phone...
☆ THCONSENTC...	Recommended documentation required for billing. Telehealth video...

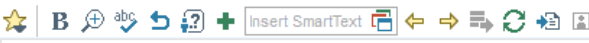
Refresh (Ctrl+F11) Close (Esc)

2. Select the appropriate smartphrase
3. Complete the required information – “F2 to follow through”

Date of Service: 3/30/2020 0858

Cosign Required

Summary:



This visit was completed via telephone due to the restrictions of the COVID-19 pandemic. All issues as below were discussed and addressed but no physical exam was performed due to the limitations of an audio-only modality. If it was felt that the patient should be evaluated in clinic or in an emergency room setting then they were directed there.

Patient identification was verified at the start of the visit, including the patient's telephone number and physical location. Patient verbally consented to visit and demonstrated an understanding of the limitations of this virtual visit.

The patient was informed that they should consult with their payer regarding any additional costs related to telehealth visits. Patient initiated call: {YES NO AND WILDCARDS:33860}

Participants on call *** (names) yes
no

Assessment & Plan ***

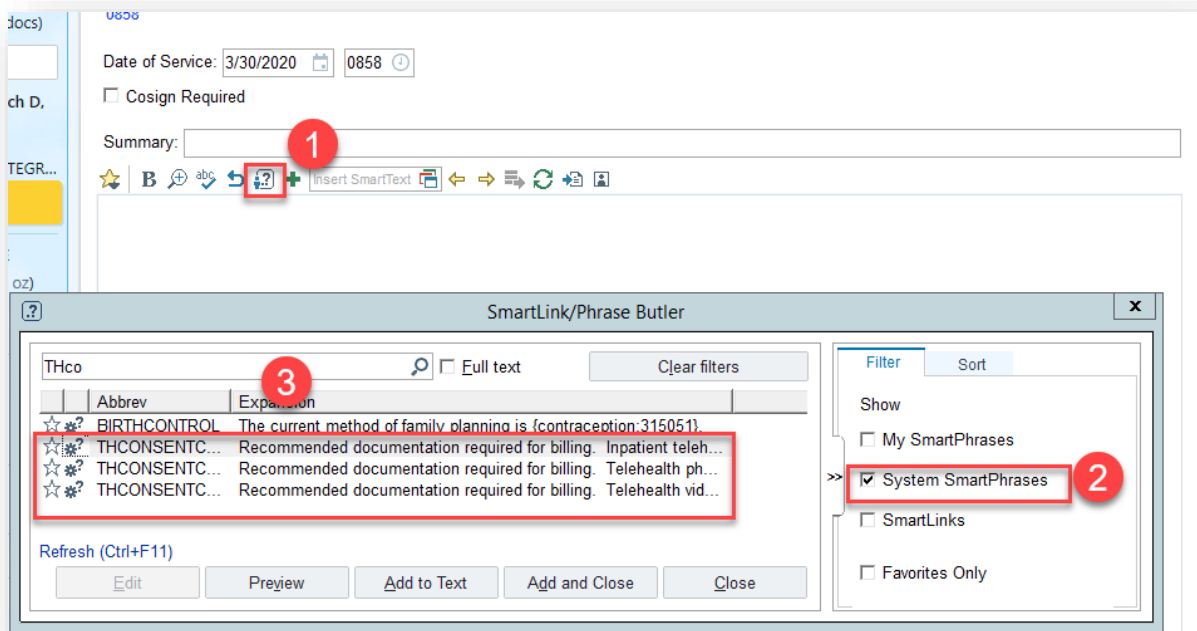
Phone Time Documentation:

Spent *** minutes with patient on phone discussing health concerns.



YOU CAN ALSO...

- Find the phrases using the Butler Icon within the note



The screenshot shows the Epic EMR interface with the Butler icon (a question mark in a square) highlighted in the toolbar with a red circle labeled '1'. Below the toolbar, the SmartLink/Phrase Butler dialog box is open. The dialog box has a search field containing 'THco' with a magnifying glass icon and a 'Full text' checkbox. A table of results is displayed with columns for 'Abbrev' and 'Expansion'. The first row is highlighted in red and has a red circle labeled '3' next to it. The table contains the following data:

Abbrev	Expansion
BIRTHCONTROL	The current method of family planning is (contraception:315051).
THCONSENTC...	Recommended documentation required for billing. Inpatient teleh...
THCONSENTC...	Recommended documentation required for billing. Telehealth ph...
THCONSENTC...	Recommended documentation required for billing. Telehealth vid...

On the right side of the dialog box, there is a 'Filter' section with a 'Show' dropdown and several checkboxes: 'My SmartPhrases', 'System SmartPhrases' (checked with a red circle labeled '2'), 'SmartLinks', and 'Favorites Only'. At the bottom of the dialog box, there are buttons for 'Edit', 'Preview', 'Add to Text', 'Add and Close', and 'Close'. A 'Refresh (Ctrl+F11)' button is also present.