Application(s): EpicCare Ambulatory   Audience: Department or users   Facility: ALL
Issue Date: March 30, 2020   Epic Version: Nov 2019

Telehealth Smartphrase – During COVID-19 Pandemic

Three smartphrases have been created and are available for use to assist with telehealth documentation during the COVID-19 pandemic. These smartphrases include information required for billing purposes. Please do not adjust the body of the smartphrase template.

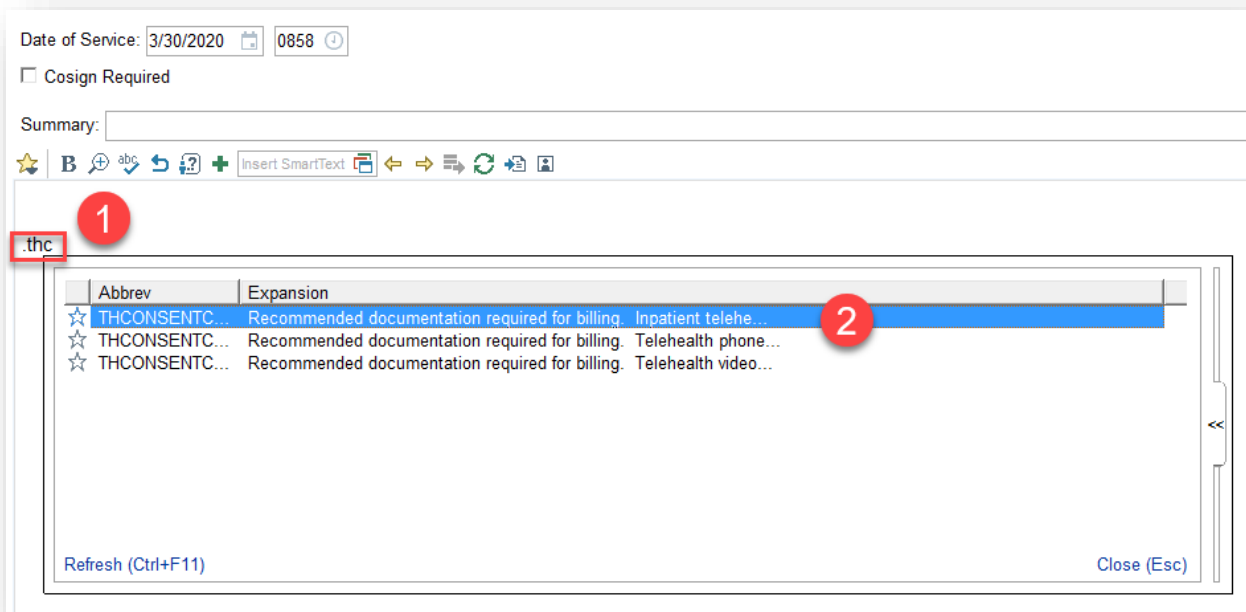.THCONSENTCOVIDAMB – use for ambulatory telehealth encounters

.THCONSENTCOVIDINPATIENT – use for inpatient telehealth encounters

.THCONSENTCOVIDPHONE – use for telephonic encounters

TRY IT OUT

1. Within an encounter note, type smartphrase to bring up the related text
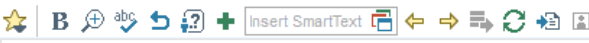

2. Select the appropriate smartphrase
3. Complete the required information – "F2 to follow through"

Date of Service: 3/30/2020 0858
☐ Cosign Required

Summary:

This visit was completed via telephone due to the restrictions of the COVID-19 pandemic. All issues as below were discussed and addressed but no physical exam was performed due to the limitations of an audio-only modality. If it was felt that the patient should be evaluated in clinic or in an emergency room setting then they were directed there.

Patient identification was verified at the start of the visit, including the patient's telephone number and physical location. Patient verbally consented to visit and demonstrated an understanding of the limitations of this virtual visit.

The patient was informed that they should consult with their payer regarding any additional costs related to telehealth visits.
Patient initiated call: {YES NO AND WILDCARDS:33860}

yes
no
***

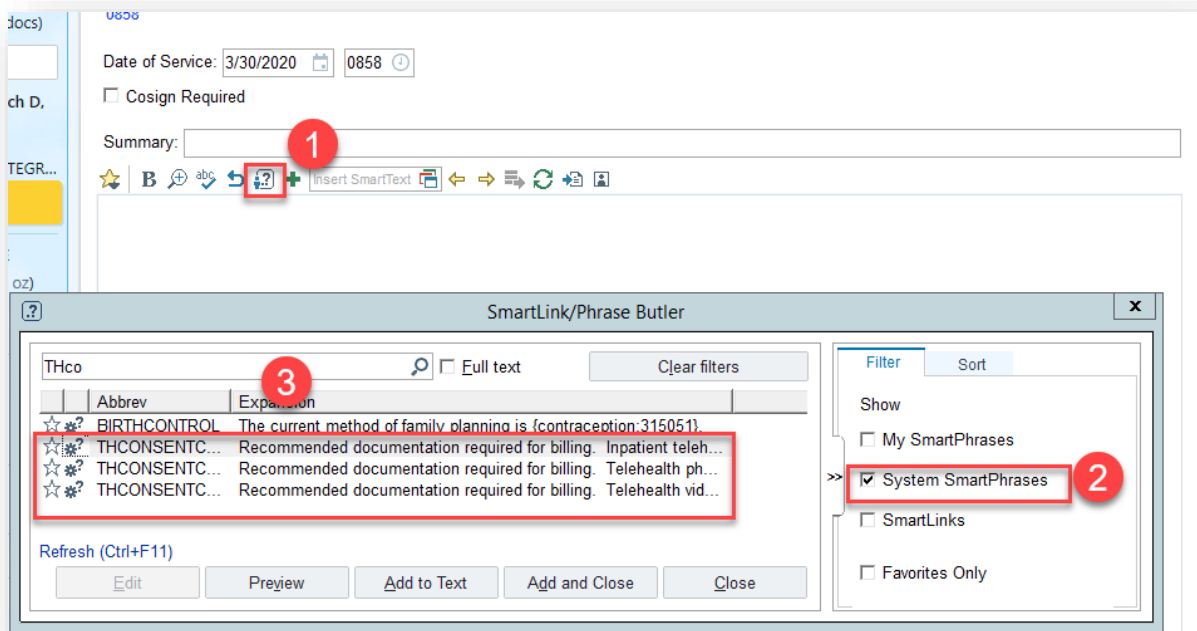Participants on call *** (names)

Assessment & Plan ***

Phone Time Documentation:

Spent *** minutes with patient on phone discussing health concerns.

YOU CAN ALSO…

- Find the phrases using the Butler Icon within the note